

Braindump Advanced Process Management (WS18/19, 5 ECTS)

- 5 Characteristics of a Process (repeatable, goal oriented, ...)
- Complete Saliency Worth Matrix and classify 2 processes (UPS: 24hr delivery, finance reporting)
- Create eEPC based on given description of the situation
- Find Mistakes in given BPMN
- Complete given BPMN (based on given description)
- Steps of the BPMS Process
- Process Based Costing (this one was very similar to the exercise, Sales process) and explain some terms linked to Process Based Costing (**don't forget your calculator**)
- Explain SOAP and MS, Differences (this question is based on the guest lecture in WS18/19)

Good Luck :)

Tenma